



**FACULTY OF BUSINESS**

**FINAL EXAMINATION**

Student ID (in Figures) : 

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Student ID (in Words) : \_\_\_\_\_  
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Course Code & Name : **RTL1523 LOSS PREVENTION IN THE RETAIL BUSINESS**  
 Semester & Year : September - December 2022  
 Lecturer/Examiner : Chang Sheau Huey  
 Duration : 3 Hours

**INSTRUCTIONS TO CANDIDATES**

1. This question paper consists of 2 parts:  
     **PART A (20 marks) : Answer all TWENTY (20) multiple choice questions. Answers are to be shaded in the Multiple Choice Answer Sheet provided.**  
     **PART B (80 marks) : Answer all FOUR (4) structural type questions. Answers are to be written in the Answer Booklet provided.**
2. Candidates are not allowed to bring any unauthorised materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.

**WARNING:** The University Examination Board (UEB) of BERJAYA University College regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students' Handbook, up to and including expulsion from BERJAYA University College.

**Total Number of pages = 2 (Including the cover page)**

**PART B : STRUCTURAL TYPE QUESTIONS (80 MARKS)**

**INSTRUCTION(S)** : Answer all **FOUR (4)** questions. Write your answers in the Answer Booklet(s) provided.

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1. Explain the features of following surveillance cameras:

- a) Dome CCTV Camera
- b) Bullet CCTV Camera
- c) C-Mount CCTV Camera
- d) PTZ Pan Tilt
- e) Day/ Night CCTV Camera

**[Total: 20 marks]**

2. *“Monetary loss refers to any type of loss identified as missing money or inventory that should be present but isn't actually on hand or saleable.”*

Based on the statement above, critically evaluate **FIVE (5)** types of monetary loss that can be prevented by retailers.

**[Total: 20 marks]**

3. Describe any **FIVE (5)** types of shoplifter profile that are commonly considered as a committed crime in the retail outlets.

**[Total: 20 marks]**

4. Analyse **FOUR (4)** strategies to manage unwanted risks in the retail outlets. Provide relevant examples to support your answers.

**[Total: 20 marks]**

**END OF EXAM PAPER**